



Policyholder Declaration

I would like the Lloyd's Complaints team to consider my complaint. I understand that:

- You will need to handle personal details about me, which could include sensitive information (for example, about health matters) in order to deal with my complaint effectively;
- You may need to exchange information about my complaint with other organisations (for example, to find out important facts relating to my case);

I, (name of policyholder)

authorise (name of representative)

to submit and pursue this complaint on my behalf.

Policyholder Details

Representative Details

Address :

Address :

.....

.....

.....

.....

.....

.....

.....

.....

Email :

Email :

.....

.....

Telephone :

Telephone :

Preferred Method of Contact (*please delete*) :
Letter / Email / Telephone

Preferred Method of Contact (*please delete*) :
Letter / Email / Telephone

.....
Policyholder Signature

Date: / /