



Policyholder Declaration

I would like the Lloyd's Complaints team to consider my complaint. I understand that:

- You will need to handle personal details about me, which could include sensitive information (for example, about health matters) in order to deal with my complaint effectively;
- You may need to exchange information about my complaint with other organisations (for example, to find out important facts relating to my case);

I authorise(name of representative)
to submit and pursue this complaint on my behalf.

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Policyholder Name (IN CAPITALS)

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Policyholder Address(IN CAPITALS)

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Policyholder Signature

Date: / /