

Market Bulletin

Ref: Y5308

Title	Q3 2020 QMR – major losses, exchange rates and instructions
Purpose	To provide managing agents with information required for the completion of the Q3 2020 Quarterly Monitoring Returns including the list of major losses to be reported, suggested exchange rates and confirmation of the instructions.
Type	Scheduled
From	George Nicholson, Associate, Central Finance Contact details: 020 7327 5609 george.nicholson@lloyds.com
Date	1 October 2020
Deadline	QSR/QAD – 2:00pm, Wednesday 21 October 2020 QMA – 2:00pm, Thursday 5 November 2020 QMB – 2:00pm, Thursday 5 November 2020
Related links	n/a

This bulletin provides:

- (a) the list of major losses to be reported in QMA800u (see Appendix 1);
- (b) suggested exchange rates (see Appendix 2);
- (c) other information relevant to the completion of the Q3 2020 Quarterly Monitoring Returns;
- (d) key deadlines for the Q4 2020 year-end returns and for returns at Q1 to Q3 2021; and
- (e) contact details.

Deadlines

The submission dates are as noted above. All returns must be submitted by no later than 2:00pm on the deadline date or it will be considered late. The 2018 and 2019 forecasts as a percentage of capacity will be released to the Stock Exchange and included on Lloyds.com on Wednesday 11 November 2020.

QMA forms and instructions

The QMA instructions “QMA Instructions_2020 v1.1 CLEAN Version”, remain unchanged and are available on the QMA page on the MDC site.

At Q3 we will again request that along with the QMA submission, managing agent’s submit the additional COVID-19 supplemental excel template. The new Q3 template (‘2020_Q3_QMA800u_Additional_Info_CORO_Synd0000’) should be downloaded from the QMA section of MDC; the template will be available for download on 9 October 2020. We have updated the template in order to align data requests from different sub-teams within Lloyd’s. Guidance within the template has been amended to reflect these updates but a summary of key changes are as follows:

- Clarification that the net earned COVID losses reported on tab 2 should include claims paid, claims outstanding and IBNR (i.e. the net earned claims incurred figure should be consistent with the amount reported in the claims incurred in QMA 001 and QMA 100).
- Request for further detailed splits of earned/unearned losses on tabs 2 and 4.
- Requirement to report on the amount of risk margin held and total reinsurance recoveries received on tabs 2 and 4.
- Managing agents are expected to provide answers to the questions on tab 7.

Key deadlines for the Q4 2020 year-end and other returns at Q1 to Q3 2021

The deadlines for the coming year-end and the first three quarters of 2021 are set out in Appendix 3.

Software

The software (MDC) for the Q3 2020 QMA return is now available in the Production environment.

The software (CMR) for the Q3 2020 QSR and QAD returns is now available in the Production environment.

ContactsReporting performance issues (not validation or content issues)

We would encourage all agents to report any issues that they have with the performance of the software and accessing the systems as soon as they arise. This will enable the IT help desk to resolve the issue earlier in the process, monitor service levels in real time, and respond quickly as issues emerge.

The contacts e-mail is itcustomersupport@lloyds.com or call 020 7327 5333. Any questions concerning the MDC platform should be directed to MDCsupport@lloyds.com.

General queries

Any queries on the returns should be submitted via e-mail to

Return	Department	E-mail
QMA	Central Finance	Lloyds-MRD-ReturnQueries@lloyds.com
QMB	Performance Management	Lloyds-QMBReturns@lloyds.com
QSR/QAD	Central Finance	Lloyds-SolvencyReturns@lloyds.com

Appendix 1

Major losses

The XIS catastrophe codes which must be reported in the Q3 2020 QMA800u are:

	Code	Loss name	Loss date
1	10P	New Zealand Earthquake	4 September 2010
2	11C	New Zealand Earthquake	22 February 2011
3	11N	Losses arising from New Zealand earthquake at Sumner	13 June 2011
4	12J	Hurricane Sandy from Caribbean and ongoing	24 October 2012
5	13A	Cyclone Oswald affecting Queensland and New South Wales, Australia.	27 to 29 January 2013
6	13F	Flooding following heavy rain in Alberta	20 June 2013
7	14F	Brisbane and South-East Queensland Storm	27 to 28 Nov. 2014
8	MADO	Collapse of Madoff Investment Securities LLC	-
9	SUBS	Losses arising from sub prime	-
10	16D	Wildfire – Fort McMurray, Alberta, Canada	1 May 2016 & ongoing
11	16N	New Zealand earthquake, South Island near Hammer Springs	14 November 2016
12	FPSO	Losses arising from Kwame Nkrumah in the jubilee oil field	20 March to 31 Dec 16
13	17D	Tropical cyclone Debbie (Australia)	27 March 2017
14	ADNC	Losses arising from the Vapour Cloud explosion at the ADNOC/Takreer Ruwais Refinery	11 January 2017
15	17F#	Hurricane Harvey	24 August 2017
16	17G#	Hurricane Irma	1 September 2017
17	17H	Hurricane Maria	17 September 2017
18	17J	Mexico Earthquake	19 September 2017
19	17L#	Northern California wildfires	8 October 2017
20	17N	Thomas wildfire in Santa Barbara and Ventura Counties	4 December 2017
21	18A	Winter storm affecting the US Eastern Seaboard and parts of Canada	3 January 2018
22	HONA	Losses arising from the Maersk Honam fire in the Arabian Sea	6 March 2018
23	18B	Volcanic eruption affecting Hawaii	3 May 2018
24	18C	Carr Wildfire, Redding, and affecting Shasta County and Trinity County, California.	23 July 2018
25	18D	Ranch Fire (Mendocino Complex) affecting Colusa County, Lake County and Mendocino County	27 July 2018
26	18E	Hurricane Lane affecting Hawaii	22 August 2018
27	18F#	Hurricane Florence	4 September 2018
28	18G	Typhoon Jebi	29 August 2018
29	18H	Typhoon Mangkhut	9 September 2018
30	SASS	Losses arising from the Lürssen Shipyard fire damaging superyacht "Sassi"	14 September 2018
31	18J	Hurricane Michael	6 October 2018
32	18K	Camp Wildfire	8 November 2018
33	18L	Woolsey Wildfire	8 November 2018

34	USCC	Capture costs arising out of climate change litigation for claims originating in the US	1 January 2018
35	RWCC	Capture costs arising out of climate change litigation for claims not originating in the US	1 January 2018
36	USOC	Capture claim payments and costs arising out of opioid claims origination in the US	1 January 2018
37	RWOC	Capture claim payments and costs arising out of opioid claims not origination in the US	1 January 2018
38	19A	Brumadinho dam burst in Minas Gerais, Brazil	29 January 2019
39	RCMB	Claims arising out of the Royal Commission into Misconduct in the Banking, Superannuation and Financial Services Industry in Australia	1 November 2017
40	BOEI	Losses arising out of accidents and groundings of the Boeing 737 MAX Aircraft from October 2018	October 2018
41	19B	Ridgecrest Earthquakes encompassing a series of earthquakes, emanating in the vicinity of Ridgecrest, California	4 July 2019
42	19C	Storm Barry	10 July 2019
43	19D#	Storm Dorian affecting the Caribbean/Bahamas	26 August 2019
44	19E	Typhoon Faxai	6 September 2019
45	19F	Typhoon Hagibis	10 October 2019
46	THOM	Losses arising from out of the administration of Thomas Cook in September 2019	1 September 2019
47	HHSB	All personal lines household claims where subsidence has occurred in the UK within 2019	1 January 2019
48	DLTR	Dallas Tornado strikes	20 October 2019
49	CHLR	2019 Chilean Protests	1 October 2019
50	19G#	California Wildfires	1 January 2019
51	20A	Australian Wildfires within 2019	1 August 2019
52	20B#	Australian hailstorms	20 January 2020
53	20C	Storm Ciara	5 February 2020
54	20D	Storm Dennis	15 February 2020
55	20E	Tornadoes affecting Tennessee, United States	2 March 2020
56	MAFU	Losses arising out of vessel engine problems resulting or connected to the implementation of the IMO 2020 regulations and use of low sulphur fuels	1 January 2020
57	CORO	Losses arising from or connected to the current outbreak of novel coronavirus (2019-nCov) that was first reported from Wuhan, China	31 December 2019
58	20F	Severe weather affecting South Carolina, United States	12 April 2020
59	20G	Tornadoes affecting Tennessee, United States	12 April 2020
60	EASY	Claims arising over the cyber-attack data breach impacting EasyJet airline.	January 2020 & ongoing
61	PRDE	Claims due to damages arising from protests carried out as a result of racial injustice following George Floyd's death – not only in the US but rest of the world too	26 May 2020
62	20H	Hailstorm affecting Calgary, Alberta	13 June 2020
63	20J	Storm Hanna	25 July 2020
64	20K	Explosion in the Port of Beirut, Lebanon	4 August 2020
65	20L#	Hurricane Isaias	30 July 2020

66	20M#	Hurricane Laura commencing 23 August and ongoing	23 August 2020
67	20N	California wildfires	1 July 2020
68	20P	Derecho severe weather situation affecting the US mid-west including Iowa, Illinois and other States	10 August 2020
69	20Q	Hurricane Sally	14 September 2020

– A number of state level codes were issued for these losses, but for the purposes of the QMA800u, all losses relating to the storm, wherever located, should be reported under the single code provided.

As noted in section 2.21 of the QMA instructions, if an event receives a loss code after this bulletin has been published, notification that the event is required in the QMA800u will be made through inclusion in the FAQs.

Agents are reminded that if they have any major loss to be reported on QMA800u that does not have an XIS catastrophe code they need to ensure that the loss has been allocated a major loss code. Any agent wishing to request a new major loss code should send an e-mail to the Lloyd's-MRD-ReturnQueries address at **Lloyds-MRD-ReturnQueries@lloyds.com** or the Major loss codes address at **MajorLossCodes@lloyds.com** and the relevant procedures and template will be provided by return. The deadline for submission of requests for new major loss codes to Central Finance is Friday 23 October 2020.

Major loss codes

Additional (non-XIS) catastrophe codes where QMA800u reporting is required are as follows:

	Code	Loss name	Loss date
1	13WH	Inpex Ichthys LNG	2013 onwards
2	18ZC	Papua New Guinea Earthquake	26 February 2018
3	18YB	Marriott Cyber Breach	7 September 2018
4	18ZJ	Typhoon Trami	30 September 2018
5	19ZA	Townsville Flood	27 January 2019
6	19ZD	Star Centurion sinking following collision with Antea	13 January 2019
7	19ZE	Philadelphia Energy Solutions (PES Group) - gas refinery butane tank explosion and subsequent fire	21 June 2019
8	19ZF	Grand Bahama Shipyard – Dock Accident at Grand Bahama Shipyard involving Vessel Oasis of the Seas	1 April 2019
9	19ZV	ITC - Deer Park - Damage caused by fire	18 March 2019
10	19YB	US Winter Storms	March 2019
11	19YF	Explosion Fire at Port Neches Chemical Plant, Texas, USA	November 2019

Please note:

Major loss codes relating to 2019 and prior are still maintained in the database. Syndicates are asked to report on major losses in accordance with the QMA800u instructions.

Appendix 2

Rates of Exchange

The settlement currency rates as at 30 September 2020 (balance sheet), and average currency rates (profit and loss account) for the nine months to 30 September 2020 are as follows (to the £):

	Accounts etc		GQD
	Period end	Average	In-quarter average*
US dollars (USD)	1.29	1.27	1.29
Canadian dollars (CAD)	1.73	1.72	1.72
Euro (EUR)	1.10	1.13	1.10
Australian dollar (AUD)	1.80	1.88	1.81
Danish krone (DKK)	8.21	8.43	8.23
Hong Kong dollar (HKD)	10.02	9.86	10.01
Japanese yen (JPY)	136.43	136.71	137.03
New Zealand dollar (NZD)	1.96	1.99	1.95
Norwegian krone (NOK)	12.10	12.11	11.80
Singapore dollar (SGD)	1.76	1.77	1.77
South African rand (ZAR)	21.58	21.24	21.83
Swedish krona (SEK)	11.57	11.94	11.45
Swiss franc (CHF)	1.19	1.21	1.19

It is not a requirement that the above rates are used in your QMR submission but they may be used in the absence of another source for these indices.

* All original currencies that are reported in the GQD under 'currency code' OTH should be converted to Sterling either at the rates of exchange suggested by Lloyd's in this Market Bulletin or at the agent's chosen exchange rates (bearing in mind that outstanding claims should be converted at period-end spot rates).

Appendix 3

Deadlines for the 31 December 2020 year-end returns and Q1 to Q3 2021 returns

Activity	2021 deadlines	2020 deadlines
Agents to submit Q4 2020 GQD	Thurs 14 January	Thurs 16 January
Agents to submit Q4 2020 QSR & QAD (unaudited)	Thurs 21 January	Tues 21 January
Agents to submit amended electronic Canadian packs	Wed 3 February	Wed 5 February
Agents to submit audited 31.12.2020 QMA, Worldwide SAO.	Thurs 11 February	Thurs 13 February
Agents to submit 31.12.2020 QMB	Thurs 11 February	Thurs 13 February
Agents to submit amended electronic US situs packs, schedule F&P packs, and associated statutory statements of actuarial opinion	Fri 12 February	Fri 14 February
Agents to submit final signed US notarised jurat pages	Wed 17 February	Wed 19 February
Agents to submit 31.12.2020 syndicate annual report and accounts together with agent and auditor confirmation of agreement with QMA	Thurs 4 March	Thurs 5 March
Agents submit underwriting year accounts to Lloyd's together with PDFs of annual and underwriting year accounts	Thurs 4 March	Thurs 5 March
Agents to submit 31.12.2020 AAD, ASR, ASB [#]	Thurs 11 March	Wed 29 April
Agents to submit 31.12.2020 TPD	Tues 30 March	Thurs 7 April
Lloyd's Annual Report released	Fri 19 March	Thurs 26 March
Agents send annual and underwriting year accounts to members	Wed 31 March	Tues 31 March
Agents to submit report supporting the US and Worldwide SAOs	Wed 31 March	Tues 31 March
Agents submit terrorism Risk Insurance Act Returns (NAIC & FIO) to Market Finance	Mon 3 May	Mon 4 May
Agents to submit annual NAIC/International Insurance Department filings to Market Finance for syndicates with US surplus lines eligibility.	Fri 11 June	Fri 3 July

Other 2021 dates for GQD, LCR, QAD, QMA, QMB & QSR

Activity	2021 deadlines	2020 deadlines
Mid-Year 2021 LCR <i>(where material change has occurred since the agreed November position)</i>	Thurs 4 March	Mon 2 March
Agents to submit Q1 2021 GQD	Thurs 15 April	Tues 26 May
Agents to submit Q1 2021 QSR & QAD	Thurs 22 April *	Fri 1 May
Agents to submit Q1 2021 QMA & QMB	Thurs 6 May	Thurs 21 May
Agents to submit Q2 2021 GQD	Tues 13 July	Tues 14 July
Agents to submit unaudited Q2 2021 QSR & QAD	Wed 21 July *	Tues 21 July
Agents to submit audited Q2 2021 QMA & QMB	Thurs 5 August	Thurs 6 August
Agents to submit audited Q2 2021 QSR	Thurs 26 August *	Thurs 27 August
2021 LCR – Phase 1	Fri 3 September	Thurs 3 September
2022 LCR – Phase 2	Fri 17 September	Thurs 17 September
2023 LCR – Phase 3	Fri 24 September	Thurs 24 September
2024 LCR – Phase 4	Fri 1 October	Thurs 01 October
Agents to submit Q3 2021 GQD	Tues 12 October	Tues 13 October
Agents to submit Q3 2021 QSR & QAD	Thurs 21 October *	Wed 21 October
Agents to submit Q3 2021 QMA & QMB	Thurs 4 November	Thurs 5 November

*Dates are only provisional and yet to be confirmed via the business timetable.