



Employee profile

Rachel *Strategy Analyst*

"My name's Rachel Bruen and I'm a Strategy Analyst. After University I went in to insurance, and I worked for a managing agent in the Lloyd's market for two and a half years.

"I learnt loads. You're assigned to a specific underwriter, so you work really closely with the same guy for two and a half years, and I sat next to him every day at the market. I was there, every morning, from 11am till 1pm, with brokers coming to see me; and at first you're just doing a lot of the administration, but then you start to write risks yourself, so you actually have your own responsibility.

"I'm really glad that I had that knowledge before I came here, because it's given me a different perspective. I chose to join the Corporation to use my insurance knowledge, because you get a vast amount of experience sitting in the room.

"Simplistically, Lloyd's the Corporation supply the infrastructure for the market to operate, so not only do we provide the physical space, and everything like that, we also manage relationships with the market, and provide performance framework. The Corporation really monitors the market and provides a lot of support.

"What we do in my team is the strategy side, so we help set the direction, hopefully, of where the market will be. At the moment, we've just finished writing a three-year plan. It's a rolling three-year plan, in that we aim to deliver the vision for Lloyd's, which is to be the platform of choice for specialist insurance across the world.

"It's interesting because it's current events. I read the press cuttings to see whether I think there's anything in the press that might impact the strategic direction of Lloyd's, or the delivery of the three-year plan; anything that I think should be circulated out. It's really interesting; it's kind of basic economics on a big world scale, seeing and providing insight on how it might influence the market.

"I'm currently doing my academic developments, so I'm doing my ACII, which is the Advanced Diploma in Insurance. I've got two more modules to go in that, I've got another exam in October, and in terms of support, I get study days, and Lloyd's obviously pay for the exams, study material and revision courses if you feel like you need to go on them. I think there are lots of opportunities; I think you get offered great career developments. I really enjoy being here. Above all, I think it's unique."